

Orion StarTech integrates the management of Jobs, Locations, Parts, and People with real-time alerts providing effective control of "Break/Fix" logistics.

Full inventory control across multiple locations including 3rd party facilities and field stock locations. It also manages the processes of issuing, tracking and receiving items to and from field based staff and customers.

Parts Management is a critical component of Strategic Service Management and simply means the right parts, in the right quantities, must be available in the right places at the right times. This is essential to the delivery of world-class service and customer loyalty, effective Parts Management is central to all successful service operations.

Orion StarTech manages in real time:

- **Job bookings**
- **Real time job allocation** based on resource planning and dynamic scheduling
- **Selection of the right part** from the most appropriate location
- **The method of delivery / collection**
- **Job management and closure**
- **Replenishment**
- **Invoicing**
- **KPIs** and full reporting

Orion StarTech is a comprehensive product providing functionality covering all aspects of Technical logistics – planning, forecasting, aligning parts inventories and processes to ensure optimal service levels at minimal cost.

Benefits Include:

- **Automating** of manual tasks
- **Streamlining** of administrative process
- **Improved management** of remote inventory
- **Improved productivity** and jobs per day
- **Enhanced reporting** levels

Orion StarTech - The right choice!